

Green Option Services

About this Agreement

If you accept one of our green options, the following terms and conditions apply to the green option (“Green Option Terms and Conditions”):

- (a) You agree to pay the extra amount for your selected green option as shown in your Energy Plan Schedule. You agree that this amount, which will appear on your electricity bills, will be charged in addition to the electricity tariffs and charges that you’re obliged to pay under your Agreement.
- (b) We may vary the tariffs and charges of your green option from time to time and we’ll use our best endeavours to provide you with notice as soon as practicable, or in any event no later than your next bill, if we vary these tariffs and charges.
- (c) You may cancel your green option by giving us at least 30 days’ notice. Please note that:
 - (i) switching to a different green option won’t affect any Agreement between you and us; and
 - (ii) if you cancel your green option the Green Option Terms and Conditions will no longer apply to you but there will be no change to any Agreement between you and us.
- (d) seene green options are provided by EnergyAustralia Pty Ltd and are GreenPower accredited products. seene, in conjunction with EnergyAustralia, will ensure that for the percentage of the electricity that we sell to you (as applicable to your selected green option and set out in your Energy Plan Schedule), an equivalent amount of electricity is produced from GreenPower Generators accredited under the National GreenPower Accreditation Program.
- (e) The electricity produced from GreenPower Generators to meet your green option is dispatched into the communal electricity grid and cannot be distinguished from electricity produced from non-renewable sources. We therefore cannot guarantee that any or all of the electricity actually supplied to your premises is partly or exclusively from renewable energy sources.

- (f) However, as our green options are accredited GreenPower products, the rules of the National GreenPower Accreditation Program operate to ensure that the required amount of renewable energy is produced and dispatched into the communal system.
- (g) If for any reason your green option ceases to be accredited under the rules of the National GreenPower Accreditation Program, or we’re no longer able to continue providing the green option, we will notify you of your options as soon as practicable. You may cancel your green option by notifying us.
- (h) For more information on the National GreenPower Accreditation Program please go to www.greenpower.gov.au.
- (i) These Green Option Terms and Conditions form a separate contract between you and us and don’t limit, vary or exclude the operation of any Agreement between you and us for the sale of energy.

These Green Option Terms and Conditions are between: The Embedded Networks Company Pty Ltd (ABN 32 119 677 431) trading as seene (in these Green Option Terms and Conditions referred to as “we”, “our” or “us”); and You, the customer to whom these Green Option Terms and Conditions apply (in these Green Option Terms and Conditions referred to as “you” or “your”).

Other terms used in these Green Option Terms and Conditions have the same meanings as in the Agreement for the sale of energy between you and us.

